



H2Adsorb PRIVACY POLICY

At **H2Adsorb OÜ**, your privacy is important to us, and we are committed to complying with all applicable laws and regulations regarding any personal data we may collect about you when you visit our website h2adsorb.eu. By using our website, you agree to the collection and use of your information in accordance with this Privacy Policy.

This Privacy Policy aims to explain what information we collect, how we use it, and what rights you have to protect your data. The policy applies only to our website and its visitors, and does not apply to information collected through other channels.

Data Controller: H2Adsorb OÜ
E-mail: info@h2adsorb.eu
Phone number: +372 5346 5731

When processing personal data, we adhere to applicable data protection legislation, including Regulation (EU) 2016/679 (GDPR) of the European Parliament and of the Council, and the Estonian Personal Data Protection Act.

Data Collection and Use

What data we collect

The information we collect includes information that you knowingly and actively provide when using our services or participating in campaigns, as well as information that your devices automatically send when accessing our products and services.

We may receive your personal data in the following ways:

- When you contact us via phone, e-mail, or online chat
- When you browse the website h2adsorb.eu
- When you comment on, like, or share a post on our social media account
- When you subscribe to our newsletter
- When you comment on posts on our website

Types of Data Collected

Personal Data

We ask for personal information only when it is necessary to provide you with a service. When contacting us or visiting our website, you may share the following information with us:

- First and last name



- E-mail address
- Postal address, country, county, city
- Phone number
- Information about your browser and IP address

Log Files

Our website h2adsorb.eu stores log files about its visitors, which may include:

- Device type
- Internet Protocol (IP) address
- Browser type
- Internet Service Provider (ISP)
- Date and time of website visits
- Entry and exit pages, number of clicks on the website

Log file information is used to analyze trends, administer the site, track visitors' activity, and gather demographic information. This information does not personally identify you.

Cookies

Like most websites, h2adsorb.eu uses "cookies." A cookie is essentially a text file stored on a user's device when visiting a website. Cookies help store preferences, regional settings, service usage choices, and more.

You may disable cookies in your browser settings, but this may affect the services provided to you.

Cookies are divided into persistent and session cookies. Persistent cookies remain on your device after closing your browser, while session cookies are deleted once the browser is closed.

Cookies are categorized as follows:

- Necessary Cookies: Session cookies that allow you to use services provided on our website. They help authenticate users and prevent malicious use of accounts. Without these cookies, we cannot provide the requested services.
- Consent Cookies: Used to determine whether users have accepted cookies on the website.
- Functionality Cookies: Allow your browser to remember choices you make, such as login details or language preferences, to provide a more personalized experience.

How We Use Data

The collected information may be used for various purposes, including:

- Maintaining, managing, developing, personalizing, and expanding our website
- Collecting statistics to improve our services and understand visitor behavior



- Identifying you via phone, message, or email
- Sending information and requesting feedback on our services
- Preventing fraud and protecting our website
- Communicating with you through social media
- Reading chat history to provide faster assistance
- Improving service quality and offering better browsing solutions
- Developing or improving new products and services
- Facilitating interactions when you contact us
- Other purposes, such as data analysis, trend research, and evaluating marketing campaign effectiveness

When We May Share Your Data

- In connection with business transfers such as ownership changes, mergers, asset sales, financing, or acquisitions
- With partner companies (parent and subsidiary companies, joint ventures, or affiliates) that comply with this Privacy Policy
- With business partners to offer you certain products, services, or campaigns
- With your consent, for any other purpose
- If required by law, or in good faith to comply with legal obligations, protect our rights or property, prevent potential violations, and ensure user safety

Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes set out in this Privacy Policy. We may also retain and use your data as required to comply with legal obligations, resolve disputes, and enforce agreements.

Log files are usually kept for a shorter period, unless required for security, service improvement, or legal reasons.

Children's Privacy

Our services are not directed to children under the age of 13, and we do not knowingly collect their data. If we become aware that we have collected personal data from a child under 13, we will remove it from our databases.

Your Data Protection Rights

You have the right to withhold information, understanding this may affect your experience on our site. We will not treat you unfairly if you choose not to share data. If you provide personal data, you consent to its collection, storage, use, and disclosure as outlined in this Privacy Policy.



You have the right to:

- Access details of the data we collect
- Request correction of inaccurate, outdated, incomplete, irrelevant, or misleading information
- Withdraw consent for marketing communications
- Request deletion of your data
- File complaints with relevant authorities

If you believe we have violated data protection laws, please contact us at info@h2adsorb.eu.

GDPR Data Protection Rights

You have the following rights under GDPR:

- Right of Access
- Right to Rectification
- Right to Erasure
- Right to Restrict Processing
- Right to Object to Processing
- Right to Data Portability

Data Security

We take all reasonable steps to ensure your personal data is processed securely and in accordance with this Privacy Policy and Estonian law. However, no method of online transmission or storage is 100% secure.

External Links

Our website may contain links to third-party websites. We are not responsible for their content, privacy policies, or practices. We recommend reviewing their privacy policies before using their sites.

Privacy Policy Updates

We may update this Privacy Policy as needed. The date of the last update will be shown below.

Last updated: 01.10.2025